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CIRCULAR LETTER 665 —December 8, 2022

Alert: Fraudulent Bank Change Notification

A member carrier notified WCRB they received an email from WCRB with an attachment indicating that we changed the bank used for ACH (electronic funds transfers) payments.

The results of a WCRB investigation indicate a WCRB Accounting email address was spoofed and used to send erroneous payment instructions to the carrier. This appears to be a single isolated incident and an investigation is underway.

As a precautionary measure the WCRB is advising all members of this incident.

WCRB has not changed banking information.

If you receive WCRB bank change information please call Nancy Kierzek, Vice President of Administrative Services at 262-796-4587

Very truly yours,
Bernie Rosauer
President